

Security

We realize you are trusting Udex with your data and we are very serious about maintaining the security of your data. We keep content secure through rigorous security processes. Without sharing precisely how we ensure secure data, our general methodologies include:

- Multi-level data security
- Web application firewall
- Input validation
- Frequent vulnerability scans
- Annual third-party security audit
- Annual penetration testing

Our data is hosted by Amazon Web Services (AWS). All data is encrypted in transfer. The AWS cloud infrastructure represents that it has been designed and is managed in alignment with regulations, standards, and best practices, including:

- HIPAA
- SOC 1/SSAE 16/ISAE 3402 (formerly SAS70)
- SOC 2
- SOC 3
- PCI DSS Level 1
- ISO 27001
- FedRAMP(SM)
- DIACAP and FISMA
- ITAR
- FIPS 140-2
- CSA
- MPAA

Privacy

Udex does not sell, share, or trade any customer data. Individual and company information is not for sale. Access to customer data is restricted to individuals such as employees and contracted parties who require that information to perform their job duties to deliver Udex services.